



Walsh Patient Satisfaction Insights

Why Wait for Client Feedback? Go Get it Today.

Have you ever been frustrated by some patient's feedback or client's complaint? If you could have heard that complaint or request immediately, could you have corrected it before it became a problem.

Walsh Satisfaction Tracker is a powerful system that allows you to find out what your customers and patients want, in real time.

You will be instantly notified of the request or complaint and can act on it immediately.

Load any Survey or questionnaire into the Walsh app and get going today.

- Retail stores
- Hotels and restaurants
- Hospitals, long term care

These interactions with your customer, patient, or their family will be recorded on your phone, and the feedback can trigger automated actions or create a specific workflow.

All your results appear in reports and dashboards, giving you powerful insights:

- Is there a cluster of housekeeping complaints recurring on the same floor?
- Are the same housekeepers or supervisors involved?

Given Walsh's unique architecture, your data from unrelated surveys can be rolled up into consolidated reports providing new and eye-opening insights.





What You Get

- Download surveys, use them as is, edit them, or build your own
- Perform surveys from any phone or tablet
- Record details, with photos, notes, and signatures.
- Create tasks or follow-ups with due dates and automatically send reminders
- Manage schedules and quotas
- Works online and offline
- See live feedback in your dashboard
- Access reports instantly to print, email, or auto-run

Checklists Available Now!

- Veteran 365
- SHEP
- Patient experience
- Get well Network
- Custom

Management

- Manage every aspect of your program yourself
- Easily customize your surveys and workflows
- Create and manage assignments and quotas

Improve the perception of your team as Guests and patients see them using technology, demonstrating your comprehensive approach to quality!

Walsh Satisfaction Tracker is one module in our integrated system of checklists, questionnaires, and tests.

[Contact Us](#)

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