



On-Site Training

Walsh is committed to ensuring that you and your team are properly trained. We won't rest until all your staff are capable and comfortable with their Walsh solutions. While our online training is always performed by a professional Walsh trainer, our onsite training will get you to the next level even faster.

Our on-site curriculum covers much more than the "how" of the software, we spend a lot of time and effort on the "why". We dive as deep as is appropriate into the theory of quality management, hospital acquired infections, national best practices, and how to effect change.

We customize the curriculum to meet your needs and your schedule; all shifts, weekends and holidays. We train in small classes, identifying team members team who readily "get it" as well as individuals who need more attention. Working closely with your team allows us to build trust and open channels of communication, ensuring that they will call us for support if they need it.

Because we are onsite, we can see and overcome frustrations before they become problems. Something as simple as "I can't connect to the wi-fi" is easy to fix, but it can poison a user's experience if not dealt with quickly.

A portion of our time onsite is dedicated to working with management, covering everything from configuration to the ins and outs of reporting. As we spend time with you and your team we gain valuable insight into your operations, allowing us to propose tweaks to checklists, assignments, and more.

When our onsite sessions are complete, we will have covered all the course material with each of your users, and toured the floors, performing inspections with each and every one. This guarantees that everyone has performed a number of inspections and follow-ups and that they are ready to get going.

When you commit to onsite training you are accelerating your return on investment and guaranteeing that you will be delivering on your quality promise. Let us empower your employees to confidently embrace new technology and utilize it to its full potential.

Contact us today to learn more about Walsh's on-site training packages.

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