How it Works

Setting you up for success
Walsh's solutions are built on a powerful approach to inspecting and auditing. Our award-winning technology combines a detailed model of all your buildings across all campuses, with a list of all your personnel and what they do, and finally an itemized list of every item or event that you want to inspect. While this sounds daunting, we have been doing this for 30 years and we are really good at helping you get the accurate data, then importing it into our system.

Custom Checklists
You can then download and use our industry standard checklists, modify them to better suit your needs, or create an entirely customized checklist. Each checklist can cover a different expertise or ask different questions within an expertise. For example, you might have one cleaning checklist for regular Daily cleaning and a different one for specialty cleaning.

These checklists are highly responsive, and automatically filter out questions that don't apply to your specific location; if you are in an office, you won't see questions relevant to a bathroom.

Customize Response Options
When building these checklists, you can use standard answers like "Pass" and "Fail" or you can customize the button's labels and actions. This allows you to customize each response for any question. Each response acts like a small computer program and can trigger a number of events or workflows. You can use push buttons, numeric inputs or text.

Training
Once you are setup, we then train all your administrators and inspectors. Remote training is always available, but we find that on-site training is worth the effort.

Start Inspecting

Once trained, your team can start performing inspections. Using virtually any apple or android phone or tablet, team members throw away their pen and paper and enter all their findings on their touchscreen.

Pass, Fail and Follow-Up

As you pass or fail various items, you will see the score for that inspection updating in real time, on the screen. If something is out of compliance, or does not meet the expectation, then you can create a follow-up. This tags the issue to a specific person and prompts them to correct it. The system tracks their progress and logs every interaction. You can add any number of photos and notes to your inspections and follow-ups, documenting the issue and progress to a conclusion.

Reporting

We provide a powerful reporting module that takes your data and presents it in clear and concise graphs, and tables. Click here to learn about the 100+ reports available to you.

Inspection Quotas

Quotas are a powerful feature that allow you to designate the number, type and location of inspections for individuals. Then, with the press of a button, you can send a customized email to each team member reminding them of what to do by when or congratulating them on their progress. This is all pre-programmed, so you literally touch a single button.

Your Daily Dashboard

You can easily see your progress and work items on your app dashboard. For example, you can filter to see all open items or only those overdue.

Support and Other Services

Walsh's customer support is second to none. We have real humans who answer the phone, and genuinely want to help you. In addition we have a wide range of additional programs ranging from tablet acquisition to ATP hardware to custom app development.

Contact Us   **Book a Demo**

✉ info@walshintegrated.com
☎ 800-925-7460
🌐 https://walshintegrated.com